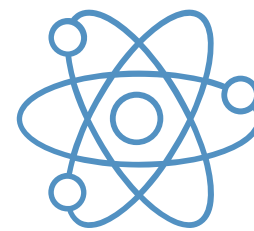# V3locity CoreAdmin

V3locity CoreAdmin for Insurance Administration

Revolutionize your group insurance administration

Group insurance companies today face the dual challenge of an extremely competitive, commoditized marketplace, and the limitations and complexities of outdated legacy systems. With customers' increasing expectations for rapid claims resolution and omnichannel engagement, insurers need robust platforms that offer efficient automation and comprehensive enterprise capabilities for full lifecycle business functionality.

The manual processes and fragmented systems of so many of today's group insurers cannot meet consumer expectations or enable operational efficiencies. They need to modernize, automate, and continuously optimize workflow management for consistent customer satisfaction and profitability.

Comprehensive

An "end-to-end" system, with a full complement of enterprise capabilities for complete life cycle business functionality with efficient and responsive support.

A Transformative Solution

V3locity is Vitech's cloud-native administration, engagement, and analytics software. It is a transformative suite of complementary applications that offers full lifecycle business functionality and robust enterprise capabilities. It marries core administration with an innovative and advanced digital experience, and its modular design enables flexible, agile deployment strategies. V3locity employs an advanced, cloud-native architecture that leverages the unique capabilities of AWS to deliver a solution with unparalleled security, scalability, and resiliency.

Enabling increased efficiency via straight-through processing, V3locity CoreAdmin allows you to build a modern ecosystem of advanced technology through robust API integration. It also offers personalized, data-driven experiences for a variety of administrative models, including voluntary, worksite, true group, third-party, individual, and others, with an open integration layer that facilitates plug-and-play connectivity with various HRIS, enrollment, payroll, quoting and rating (through various strategic partner systems), and medical underwriting platforms. Its unified data model, rules, calculation, and workflow engines empower cross-functional configuration and reporting. V3locity's advanced integration framework enables efficient integration with existing legacy systems.

Focused

V3locity CoreAdmin provides a single source of truth for effective group insurance administration and servicing needs, especially for participants who have high expectations for an effortless user experience.

Capabilities Include:

- Multi-product, multi-plan quotations, with reduced time to quote
- Robust rating and underwriting workbench
- Efficient case installation and good order management
- Accurate, timely and flexible billing options
- Streamlined or automated claims

Maximized Workflow with Powerful Engagement

With powerful operational and customer engagement improvements, V3locity CoreAdmin allows for faster speed to market and accelerated new product delivery, while integrated workflow, CRM/call center, and imaging solutions streamline group insurance administration, with enhanced cybersecurity to protect employees' sensitive information.

V3locity CoreAdmin's innovative and unique "World" model allows all members, employers, participants, investors, sponsors, funds, dependents, beneficiaries, and providers to be maintained in a single repository. This makes the solution incredibly effective to use, and easy to learn. More importantly, it ensures that the solution is built on customer-first principles from the ground up.

Notable, native enterprise features include:

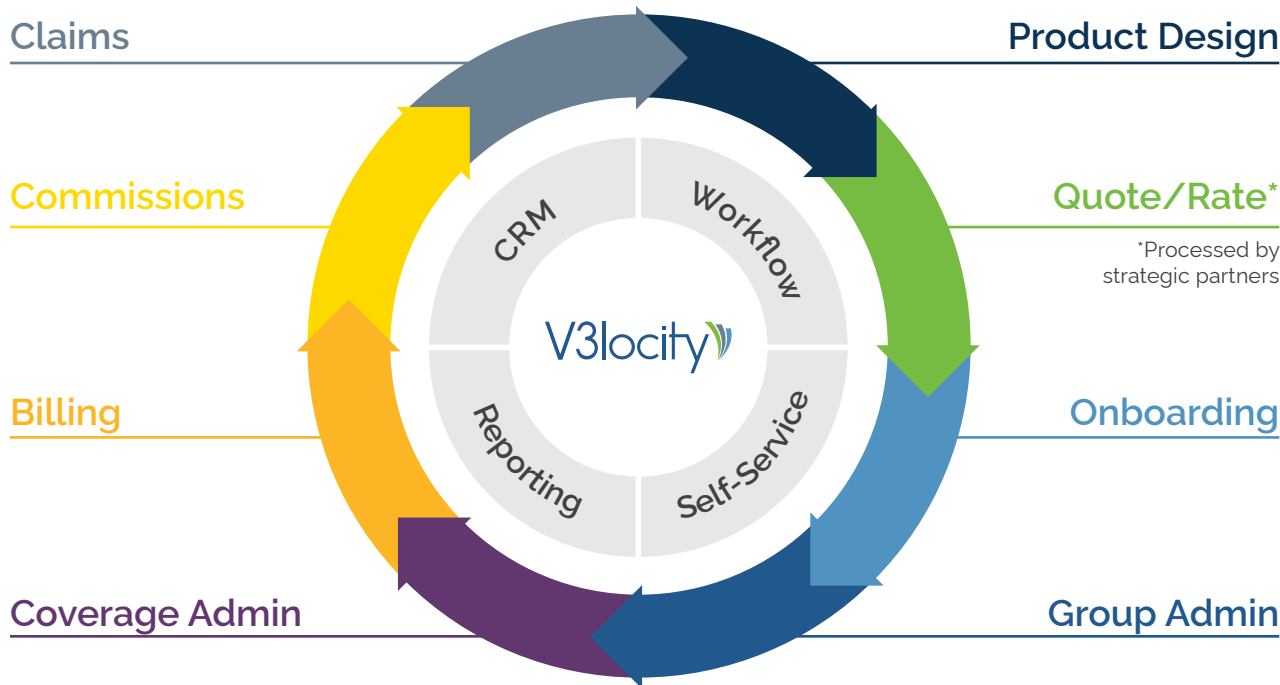|		
Workflow and Imaging	**CRM**	**Dashboard and BI**
Customer Service and Digital	**Query and Reporting**	**Correspondence**

Flexible

Supporting new business to claim processes, V3locity CoreAdmin meets the needs of all market segments, inclusive of straight-through processing and self-service quoting, as well as the flexibility to support the complex needs of larger customers.

![Vitech logo]

Claims

Commissions

Billing

Coverage Admin

Circular diagram with V3locity at center, surrounded by: CRM, Workflow, Self-Service, Reporting

Product Design

Quote/Rate*

*Processed by strategic partners

Onboarding

Group Admin

Integrated

With natively integrated workflow, rules engine, UI, and reporting, V3locity CoreAdmin streamlines administration, provides advanced operational controls, and protects sensitive data.

For more information or to schedule a demo, please contact info@vitechinc.com or visit our website at vitechinc.com.

Vitech is a global provider of cloud-native benefits and investment administration software. We help our Insurance, Retirement, and Investment clients expand their offerings and capabilities, streamline their operations, gain analytical insights, and transform their engagement models.

Vitech employs over 1,600 professionals, serving the world's most successful insurance, retirement, and investment organizations. An innovator and visionary, Vitech's market leadership has been recognized by industry experts, such as Gartner, Celent, Aite-Novarica, and ISG.